Need Help Right Now?

Emergency:

Call 911

For immediate danger, medical emergencies, or fire.

Mental Health or Crisis Support:

Call or Text 988

Call or text 988 for mental health or emotional support, 24 hours a day.

Community Assistance:

Call 211

Connects you to local services for food, housing, and more.

We're Here to Help

We're always here when you need us.

If there are ways we can help make things safer or prevent future emergencies, we're here for that too.

Oswego Fire Protection District
(630)554-2110
EMS@oswegofire.com

Why You're Receiving This

We're here to support you

We may have responded to your home recently, and we want to make sure you have access to the support you need.

Many emergency calls are connected to everyday challenges—like getting to appointments, managing medications, or staying safe at home.

This guide connects you with local services that can help make daily life easier and reduce future emergencies.

You're Not Alone

Many people experience these same challenges. Support is available to help make things safer and easier.

Oswego Fire Protection District

Help Beyond Emergencies

EMS Community Support Guide

We're here to help—not only during emergencies, but in preventing them. Local services are available to help make daily life safer and easier.

Connecting you to local support and services

Health & Medication

Medical Care

Local clinics and public health providers can help manage ongoing health needs and reduce emergency visits.

Kendall County Health Department

(630) 553-9100
kendallhealth.org

Illinois Department of Public Health

dph.illinois.gov

Medication Support

Programs are available to help with prescription costs, access, and medication management.

Illinois Rx Buying Club / Prescription Assistance

ilrx.org

Local Pharmacies & Discount Programs
Ask your pharmacist about available savings programs or assistance options.

How We Can Help

If you're having trouble with any of the following, help is available.

Getting to medical appointments

If it's difficult to get to doctor visits or the pharmacy, transportation services are available to help you get where you need to go

Managing medications

If medications are hard to afford, keep track of, or access, there are programs that can help simplify and reduce costs.

Staying safe at home

If moving around your home feels unsafe or difficult, support services are available to help reduce fall risks and assist with daily activities.

Accessing food or daily support

If getting groceries or meeting basic needs is a challenge, local programs can help provide food and everyday support

You're not alone—many people experience these challenges.

The services in this guide are available to help make daily life safer and easier.

Daily Support

If daily tasks are becoming more difficult, services are available to help you stay safe and independent at home.

Senior Support

Illinois Department on Aging
(800) 252-8966 | illinois.gov/aging

Kendall County Senior Services
(630) 553-5777 | kendallcountyil.gov

Food & Nutrition

Access to reliable food can improve health and reduce emergencies:

Kendall County Community Food Pantry
(630) 553-0473

Northern Illinois Food Bank
(630) 443-6910 | solvehungertoday.org

Transportation

Transportation services are available to help you get to appointments and essential services.

Kendall Area Transit
(630) 553-7612 | kendallcountyil.gov