



KenCom Public Safety Dispatch

1100 Cornell Lane, Yorkville, Illinois 60560

Phone (630) 553-9856

Fax (630) 882-8532

December 7, 2024

KenCom Public Safety Dispatch is seeking qualified candidates for the full-time 9-1-1 Telecommunicator position. We also have immediate openings for experienced part-time 9-1-1 Telecommunicators with at least two years of relevant experience in an Emergency Communications Center (ECC). The positions will remain open until suitable candidates are found. All candidates must complete testing through the National Testing Network (NTN) to be considered. Please visit www.nationaltestingnetwork.com and follow the steps below to proceed with the testing process.

The starting salary is \$57,740.80 - \$63,065.60, based on relevant experience as a 9-1-1 telecommunicator in an emergency communications center.

- Visit www.nationaltestingnetwork.com
- Go to "Find Jobs". Select "Emergency Communications Jobs" and sign up for KenCom
- Review all information related to KenCom's 9-1-1 Telecommunicator position, including minimum requirements and benefits
- Complete the NTN registration process and schedule your test
- Review the detailed information about the testing process
- Review the Frequently Asked Questions (FAQs) and take an online practice test (if desired)

Upon completing the scheduled entry-level exam, KenCom will contact the candidates who have attained a passing score to participate in additional steps of the candidate selection process. You must notify KenCom of any changes in contact information during the selection process by emailing HR@KenCom911.com. **Please do not call the dispatch center for employment updates or questions.**

National Testing Network is a service to conduct entry-level testing in a standardized, professional environment. It does not replace KenCom's responsibility and decision-making in the hiring process. All candidate results are provided to KenCom, where the final decisions are made.

Please contact Human Resources at HR@KenCom911.com or (630) 553-8750 if you have any questions. You may also visit KenCom911.com for further information about the KenCom Public Safety Dispatch Center.