



## KenCom Public Safety Dispatch

1100 Cornell Lane, Yorkville, Illinois 60560

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March 13<sup>th</sup>, 2024

KenCom Public Safety is seeking qualified candidates for the full-time position of 9-1-1 Telecommunicator.

Additionally, we are seeking experienced part-time 9-1-1 Telecommunicators with at least 2 years of experience in 9-1-1 emergency dispatching.

The deadline to complete testing for the current hiring cycle is April 7<sup>th</sup> 2024.

We offer full testing services through the National Testing Network (NTN). Please visit [www.nationaltestingnetwork.com](http://www.nationaltestingnetwork.com) and follow the steps below to proceed with the testing process. The positions will remain open until all full-time vacancies are filled. The exam scores will be reviewed weekly for new candidates on NTN.

Starting salary is \$56,201.60 - \$61,380.80 based on experience.

- Visit [www.nationaltestingnetwork.com](http://www.nationaltestingnetwork.com)
- Go to "Find Jobs". Select "Emergency Communications Jobs" and sign up for KenCom
- Review all information related to KenCom's 9-1-1 Telecommunicator position, including minimum requirements and benefits
- Complete the NTN registration process and schedule your test
- Review the detailed information about the testing process
- Review the Frequently Asked Questions (FAQs) and take an online practice test (if desired)

Upon completing your scheduled entry-level exam, KenCom will contact the candidates who have attained a passing score to participate in additional steps of the candidate selection process. You must notify KenCom of any changes in contact information during the selection process by sending an email to [HR@KenCom911.com](mailto:HR@KenCom911.com). Please do not call the dispatch center for employment updates or questions.

National Testing Network is a service provided to conduct entry-level testing in a standardized, professional environment. National Testing Network does not replace KenCom's responsibility and decision-making in the testing process. All candidate results are provided to KenCom where the final decisions are made.

Please contact Human Resources at [HR@KenCom911.com](mailto:HR@KenCom911.com) or (630) 553-9856 if you have any questions. You may also visit [KenCom@KenCom911.com](mailto:KenCom@KenCom911.com) for further information about the KenCom Public Safety Dispatch Center.