



KenCom Public Safety Dispatch

1100 Cornell Lane, Yorkville, Illinois 60560

Phone (630) 553-0911

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9-1-1 Telecommunicator Position (Full-Time)

KenCom Public Safety Dispatch is a consolidated emergency communications center located in Kendall County. It is a 24 hour, 7 day per week operation currently serving thirteen police, fire, and EMS agencies in Kendall County. KenCom is currently seeking 9-1-1 telecommunicator applicants who have the desire to work in an exciting, challenging and rewarding career field.

Telecommunicator job duties include, but are not limited to, answering 9-1-1 calls, transmitting vital information to emergency responders via radio, logging information in the Computer-Aided Dispatch (CAD) system and answering non-emergency administrative phone lines on behalf of our police and fire agencies.

Telecommunicator starting wages range from \$21.89 to \$27.47 per hour based on experience. Additional benefits include an IMRF retirement plan as well as optional medical, dental and life insurance plans.

Applicant Requirements:

- ❖ Must be at least 18 years of age
- ❖ Must have a high school diploma or equivalent
- ❖ Must be able to accurately type at least 40 wpm using standard keyboarding methods
- ❖ Must be able to pass a written exam, typing test, full police background investigation, psychological exam, polygraph and physical exam which includes a drug screening and hearing screening
- ❖ Must be able to work any of the three shifts, weekends and holidays along with overtime that may be mandatory
- ❖ Schedule flexibility and multi-tasking are paramount!

Desired Qualifications:

- ❖ Previous experience in a public safety environment, preferably in 9-1-1 dispatching
- ❖ Experience with computer-based, multi-line telephone equipment
- ❖ Experience with Windows based computer operating systems

Applications are available at www.KenCom911.com. A completed employment application must be submitted to be considered for employment.

The application deadline is October 15th, 2021. Completed applications can be submitted by fax to (630-882-8532), by email to HR@KenCom911.com, or by mail to 1100 Cornell Lane, Yorkville, IL 60560. **KenCom will not accept in-person drop-offs at our facility.**

Once the application deadline has passed, KenCom will reach out to you to schedule testing. Please do not call to inquire about the status of your application.